



PRACTICE INFORMATION SHEET

PRACTICE ADDRESS:

Shop 5/169 Annangrove Rd
Annangrove NSW 2156
PHONE: 02 9679 1889
FAX: 02 9679 1885
EMAIL: mail@annangrovemedical.com.au

FEMALE GP's

DR. FUI LING "EVELYN" KONG
MBBS (UNSW) FRACGP

DR. SINDHU DOMMARAJU
MBBS DCH FRACGP

CONSULTANT PAEDIATRICIAN

DR ELLEN MANLONGAT
MD FRACP

DIETITIAN

MS. KARINA GRAHAM

AUDIOLOGIST

National Hearing Care

PRACTICE HOURS:

Monday to Friday: 8:30 am to 6:00 pm*

*Dependant on GP's availability

Saturdays: 8:30 am to 1:00 pm

Please note we are closed on Sunday's & Public
Holiday's

APPOINTMENTS:

Appointments: Mon-Fri 9.30 am – 5.00 pm

Saturday Walk-in only

Walk-ins Welcome

Every effort will be made to accommodate your
preferred time and GP. Emergencies will always be
given priority.

LONGER CONSULTATIONS: Please let the receptionist
know if you would like to book a longer appointment.
Please also let the receptionist know if you are having
chest pains, difficulty of breathing, or suspected of
having a broken bone.

AFTER HOURS/HOME/AND NURSING HOME VISITS

Care outside normal opening hours is available
through the National Home Doctor Service by calling
13 74 25. They will also provide home visits and
nursing home visits to our regular patients after
hours. Any costs that may be incurred will be
explained. In an emergency, you will be advised to
call 000.

TELEPHONE & E-MAIL POLICY:

Doctors in the practice may be contacted by phone
during normal surgery hours. If the doctor is with a
patient, a message will be taken and your call will be
returned as soon as possible. If your call is urgent, the
doctor will be informed of your call immediately.
We are also contactable via email. Any emails for the
GP will be forwarded to them or printed for their
attention. Emails are checked on a daily basis

RANGE OF SERVICES:

As well as routine consultations, the following services
are available:

- Women, Child, and Men's Health
- Family Planning, implanon insertion &
removal, cervical screening, pregnancy tests,
Antenatal and Postnatal care
- Geriatric and Aged Care
- ECG, Spirometry
- Vaccination: routine, travel, & catch-up
- Free Hearing Check (conditions apply)
- Diabetes Education
- Nutrition program & Dietary consultation
- Enhanced Primary Care Plans (EPC) for
Diabetes, Asthma, & many more

OTHER SERVICES:

We can organise an interpreter if you will need one.
We will also contact the Deaf Society
(9893 8555) if you need their assistance. Please advise
the receptionist so that this can be arranged prior to
your visit

TEST /PROCEDURE RESULTS:

Patients should attend the surgery to receive their
results. Doctors do not give results over the
telephone.

WHEELCHAIR ACCESS:

Wheelchair access is provided. A wheelchair is
available for patients to use in the centre. However,
the wheelchair should stay within the premises.

CAR PARKING:

Free parking is available around the centre and a disabled parking area is available right in front of the centre.

FEES

Annangrove Medical Centre is a bulk-billing practice to all Medicare eligible persons. You can enquire about Private, Medical Reports, third party fees and Allied health fees at the reception.

Patients without Medicare:

\$65.00 – Standard consultation

\$100.00 – Standard long consultation

\$85.00 – After hours standard consultation

\$125.00 – After hours long consultation

Other fees:

\$40.00 – Suture kit

\$10.00 – Large dressing

\$5.00 – Small dressing

(dressing is also available for purchase at the chemist)

\$40.00 – Dietitian cancellation/no attendance fee

(applies if less than 24 hours notice is given)

PRIVACY POLICY:

All information is maintained in a confidential manner in accordance with legislation. **If you want a copy of our privacy policy, you may request it from reception.**

NO SMOKING POLICY:

A “No Smoking Policy” applies to all areas of the centre.

REMINDER SYSTEM:

Our practice is committed to preventative care. You will receive reminder notices regarding health care services appropriate to your care. This may be via phone, mail, or SMS. Please advise the practice if you do not want to be included in the reminder system.

RESEARCH & TRAINING:

The centre participates in research and medical training. Please notify the receptionist or doctor if you do not want to participate.

FEEDBACK:

We always welcome comments and suggestions regarding the care you receive at this centre. Please feel free to talk to our doctors or our receptionist. You may prefer to write us or use our suggestion box.

PRIVATE VACCINES:

Please purchase private vaccines prior to consultation and give the vaccines to the receptionist immediately upon arrival.

CHANGES TO THE INFORMATION SHEET:

Annangrove Medical Centre reserves the right to update changes at any time without prior notice.

Updated 05.04.2019